



-Job Posting-

June 15, 2017

Job Title / Position: Vessel Support Specialist (VSS)

Hours: Night Shift- 6:00pm – 6:00am (12 hours per shift)
4 nights on, 4 nights off (42 hours per week avg.)

Pay Rate: Training Shift - \$17.83 per hour (8 hours – per hour rate, 4 hours – 1½)
Regular Shift - \$20.25 per hour (8 hours – per hour rate, 4 hours – 1½)
*Additional pay for holidays

Benefits: Medical, dental, vision, life insurance, disability insurance, 401K plan and paid vacation.

Our Organization: Established in 1849, The Marine Exchange of the San Francisco Bay Region is a non-profit, membership supported, trade organization that provides operational support to the maritime community. We are staffed 24 hours a day to collect and disseminate vessel information and facilitate maritime communication.

Job Description: The VSS is responsible for real-time tracking and movement logging of commercial vessels in the San Francisco Bay in addition to providing live support and maritime information to the membership of the Marine Exchange. VSS's communicate via phone, radio and email to relay messages, send notifications and provide maritime expertise.

Requirements: Excellent communications and phone skills, computer literate, detail oriented with the ability to perform accurate data entry, self-motivated with the ability to work independently but still be part of a close-knit team, ability to multi-task and make decisions under pressure, and highly dependable.

Knowledge of the maritime industry and dispatch experience are beneficial but not required.

Contact: resume@sfmx.org